

## Summary of compliance

Summary of requirement		Basis for requirement	Annual report reference
Letter of compliance	A letter of compliance from the accountable officer or statutory body to the relevant Minister/s	ARRs – section 8	Page 4
Accessibility	Table of contents	ARRs - section 10.1	Page 3
	Glossary	ARRs - section 10.1	Page 32
	Public availability	ARRs – section 10.2	Page 2
	Interpreter service statement	<i>Queensland Government Language Services Policy</i> ARRs – section 10.3	Page 2
	Copyright notice	<i>Copyright Act 1968</i> ARRs – section 10.4	Page 2
	Information licensing	ARRs – section 10.5	N/A
General information	Introductory information	ARRs – section 11.1	Page 5
	Agency role and main functions	ARRs – section 11.2	Page 5
	Operating environment	ARRs – section 11.3	Page 5
	Machinery of government changes	ARRs – section 11.4	N/A
Non-financial performance	Government’s objectives for the community	ARRs – section 12.1	Page 7
	Other whole-of-government plans/specific initiatives	ARRs – section 12.2	N/A
	Agency objectives and performance indicators	ARRs – section 12.3	Page 7
	Agency service areas and service standards	ARRs – section 12.4	Page 10, 12
Financial performance	Summary of financial performance	ARRs – section 13.1	Page 27
Governance – management and structure	Organisational structure	ARRs – section 14.1	Page 23
	Executive management	ARRs – section 14.2	Page 25
	Government bodies (statutory bodies and other entities)	ARRs – section 14.3	N/A
	<i>Public Sector Ethics Act 1994</i>	ARRs - section 14.4	Page 22
	<i>Queensland public service values</i>	ARRs - section 14.5	Page 8, 9

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<b>Governance – risk management and accountability</b>	Risk management	ARRs – section 15.1	Page 7, 22
	Audit committee	ARRs – section 15.3	Page 22, 24
	Internal Audit	ARRs – section 15.4	Page 22
	External scrutiny	ARRs – section 15.2	Page 22
	Information systems and record keeping	ARRs – section 15.5	Page 22
<b>Governance – human resources</b>	Workforce planning and performance	ARRs – section 16.1	Page 20, 21, 26
	Early retirement, redundancy and retrenchment	<i>Directive No. 11/12 Early Retirement, Redundancy and Retrenchment</i> ARRs – section 16.2	N/A
	Voluntary separation program	ARRs – section 16.3	N/A
<b>Open Data</b>	Open Data	ARRs – section 17	Page 22
	Consultancies	ARRs – section 17 ARRs – section 34.1	Page 22
	Overseas travel	ARRs – section 17 ARRs – section 34.2	Page 22
	Queensland Language Services Policy	ARRs – section 17 ARRs – section 34.3	N/A
	Government bodies	ARRs – section 17 ARRs – section 34.4	N/A
<b>Financial statements</b>	Certification of financial statements	FAA – section 62 FPMS – sections 42, 43 and 50 ARRs – section 18.1	Page 80
	Independent Auditor's report	FAA – section 62 FPMS – section 50 ARRs – section 18.2	Page 81
	Remuneration disclosures	<i>Financial Reporting Requirements for Queensland Government Agencies</i> ARRs – section 18.3	Page 73, 76, 77, 78, 79
<b>Definitions</b>	FAA	<i>Financial Accountability Act 2009</i>	
	FPMS	<i>Financial and Performance Management Standard 2009</i>	
	ARRs	<i>Annual report requirements for Queensland Government agencies</i>	
	N/A	Not applicable	

# Glossary

Term	Meaning
<b>Certified Agreement</b>	The Unitywater Enterprise Bargaining Agreement that was certified by the Queensland Industrial Relations Commission
<b>CEO</b>	Chief Executive Officer
<b>EDRMS</b>	Electronic Document and Record-keeping Management System
<b>EWOQ</b>	Energy and Water Ombudsman Queensland
<b>GL</b>	Gigalitre, which is 1 billion litres
<b>GPS</b>	Global Positioning System
<b>ICT</b>	Information and Communications Technology
<b>Infiltration</b>	Groundwater entering underground infrastructure via cracks and faulty joints
<b>Inflow</b>	Rainwater entering the sewerage network via defective or inappropriate plumbing of stormwater to the sewer
<b>IPA</b>	Information Privacy Act
<b>ISO</b>	International standards developed by the International Organization for Standardization to ensure that products and services are safe, reliable and of good quality
<b>ML</b>	Megalitre, which is 1 million litres
<b>Participation Agreement</b>	Sets out the rights of our participating councils and Unitywater's obligations to these councils
<b>Participating councils</b>	The Moreton Bay Regional Council, Sunshine Coast Council and Noosa Council, with whom Unitywater has a Participation Agreement
<b>QCA</b>	Queensland Competition Authority
<b>R&amp;D</b>	Research and development
<b>RTI</b>	Right to Information Act
<b>Sewage</b>	Waste discharged from sinks, drains, toilets and appliances such as dishwashers and washing machines
<b>Sewerage</b>	The infrastructure network used to receive, store, transport and treat sewage
<b>SEQ</b>	South East Queensland
<b>STP</b>	Sewage Treatment Plant